

## LUCKY DOG DEFINED

After almost 3 full years we think that Lucky Dog has begun to define itself. So, here's our take on who - and what we are.

We are a group of employees that really understand and love dogs and dog behavior. We have evolved, just like the dogs have evolved. We have learned love, patience, sense of humor and just plain common sense. Your dogs couldn't be in better hands. Our commitment to safety and your dogs enjoyment, have provided the dogs with a fun, safe and learning environment. As we say at the front desk, we let the dog's social order rule. There are unwritten rules for puppies, where they learn what acceptable behavior is. Dogs learn respect for elders and give them their space. Dogs learn to be selective in picking their play partners, based on size and activity level. It's a joy and wonder to continuously watch it all unfold. Lately, we have been telling our new clients that Lucky Dog is like the community swimming pool and we are the lifeguards. The dogs play by the rules and there's no problems - but once in a while somebody will fall and scrape their knee, or act out and be put in a "time out".

It's safe to say that we are not the Doggie Day Spa you see on TV. No silk sheets, no painted nails, no separate sleeping rooms, etc. It's safe to say we welcome all dogs of all sizes, arrange for them to play safely together and get the most enjoyment while they are here. After 3 years, we hope the following words come to mind when thinking of, or recommending Lucky Dog. SAFE, CLEAN, FUN, DEDICATED, CARING AND.....THE BEST!

# NEW CALL FOR PLAYA DONATIONS

We will be rounding up donations for the Playa Animal Rescue in Playa Del Carmen, Mexico in the next few months and sending them down. Any donations we can fit in oversized suitcases we'll take, balls, toys, old meds, collars, leashes, blankets, towels, etc. New or used will do. <u>Airline rules do not allow food or treats to cross</u> <u>borders.</u> The Playa Animal Recue is our adopted shelter we support by bringing supplies twice a year. A box will be located in the office.



Jan and Erik from Playa Animal Rescue in Playa Del Carmen, Mx accepting donated goods from Lucky Dog. Included is a donation of \$230.00 that our wrangler Ben raised through a fund raiser with his class at College of DuPage!!! Nice job Ben.

### **NARNIA 2013**

As many know by now, popular and experienced dog trainer and behaviorist NARNIA is now running classes out of Lucky Dog. It's a perfect time to register your adult dog or puppy in our new obedience training classes. Classes meet on Tuesday and Wednesday nights. Check out www.narniapets.com for info.

#### **DROPPING OFF FIDO**

Just a friendly reminder, if we may. Please consider our operating hours when dropping off for daycare and boarding. Naptime is 11:30 daily, evening rest and dinner start between 6:00 -6:30 weekdays and 5:00 weekends. Dogs that come in right before these times do not get to meet and greet their playmates, as they are put directly into their kennels. It may add a little stress to your friend, coming straight to Lucky Dog and being put in the kennel. Dogs that are boarding have a full day of daycare included in their first day fees - no matter what time they are dropped off. So, get them in early and let them meet the gang and get a full day of play and be ready for a good nights sleep. Also, if your friend is excitable when entering, please consider a quick trip to the grass directly east of the parking lot for a quick pee or poop. Poop bags are readily available in the office.



"I'm telling you I'm not paranoid! Sometimes he only pretends to throw the ball just to make me look like an idiot!"

#### INFO? WE HAVE INFO...AND PICS TOO!

Pictures are constantly being added to our Facebook page. Check us out and like us and be a friend. We have a sign up sheet in the office to receive newsletter, promotional offers, coupons, etc. If you can't make it, email us at <u>info@luckydoglisle.com</u> and we'll add you to the list.

### **GOODBYE GIRL**

Best wishes to Gabe the Groomer as she's packing her bags for Texas. We were lucky to have her and she will be missed. Good luck Gabe.

#### WINTER TIPS

Never let your dog off the leash on snow or ice, especially during a snowstorm, dogs can lose their scent and easily become lost.

Thoroughly wipe off your dog's legs and stomach when he comes in out of the sleet, snow or ice. He can ingest salt, antifreeze or other potentially dangerous chemicals while licking his paws, and his paw pads may also bleed from snow or encrusted ice.

Like coolant, antifreeze is a lethal poison for dogs and cats. Be sure to thoroughly clean up any spills from your vehicle,

#### FROM THE OWNERS

So, it's 2013 already! We reflect on the last year and look at our 2 happy and healthy dogs and thank goodness. Rory (5 yrs) continues to be the Queen of Lucky Dog and Riley (12yrs) just gets older and crabbier, but the two remain best of friends...2 peas in a pod. We love seeing puppies come in our door. They keep us all young. They add the spice to our days. We congratulate their owners for identifying how important daycare and socialization is. Daycare with others teaches so much and will pay dividends long into the future. We have also lost some friends, and our hearts break. Losing a dog is losing a family member. Dog owners all know what we're talking about. When the pain subsides, you smile because you have great memories.

Keep smiling in 2013. Colleen Jack Top Dog Big Dog