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ENTER THE PUPPY PHOTO CONTEST NOW

# **PUPPY PHOTO CONTEST**

Drop off or email us the cutest puppy picture you have for the contest. Contest judge will be Brooke Keane, editor of Naperville Dog Magazine. We have a display board set up in our office for all to see. Contest ends Oct 1, 2011, and will be judged immediately. First place gets full grooming service including bath, nails, ears, trim, cut, and furminate, if necessary, from Lucky Dog. Second and third place get free nail clip, courtesy of Gabe the Groomer. Winners pick the date.

### JOIN THE "LUCKY DOG" EMAIL LIST

Only members who sign up for Lucky Dog emails will receive special offers and discounts otherwise not available. Just drop us a note at info@luckydoglisle.com and ask to be added.

### **QUESTIONS AND ANSWERS**

**Q:** Is Lucky Dog really closed on Holidays?

A: Not really. *Just the office is closed*. No check-ins or check-outs for daycare and boarding. Everything else is the same for the dogs. They stick to their daily routine of playing, napping, etc. Wranglers are present and with the dogs at all times, same as any other day.

**Q:** Why is the pick up and drop off time so important?

A: To help with smooth transitions for the dogs and the introduction process, we like to be able to plan and schedule accordingly. We need to staff based on your reservation. We understand things change, but ask you give us firm times for drop off or pick up. Please consider we schedule staff, introductions, cleaning, etc, based on what you tell us.

**Q:** What days are busy, or not busy?

A: Tuesdays and Thursdays are becoming our busiest. We always ask our members to make appointments for their dogs, to make sure they get in on the day they want. The time will come when we can no longer accept walk-ins. So, if you want to daycare on Tuesday or Thursday, call ahead, or, *ask for a standing reservation*. We always have room for daycare on weekends, our least busy days.

# Join Puppy Class At Any Time!

Courteous Canine puppy classes are underway now! We offer rolling enrollment for our puppy classes; so you can join us at anytime. Class meets from 8 to 9 p.m. on Wednesdays at Lucky Dog, a great intro for dogs 6 months and under. Also see our website for Obedience Class info.

### **Obedience Class Schedule**

Call Gretchen Decker, Trainer at (708) 439-4253 for class schedule and info or visit *pmp.courteouscaninechicago.com* to register.

Need dog training? Courteous Canine's fall session at Lucky Dog Daycare and Boarding in Lisle <u>begin Sept 14</u>.

We offer courses for both puppies and adult dogs. All classes cost \$120 and meet once a week for 8 weeks on Wednesday evenings.

### **MOVIE NIGHT WINNERS!**

Congratulations to the Kluss family (Amaru), and the Hennessy family (Cooper) for winning the DVD's of the feature presentation. The Kluss' walked off with a copy of "Homeward Bound, The Incredible Journey" and the Hennessy's took home "Beethoven".



THE LUCKY DOG BIG SCREEN ON MOVIE NIGHT IN AUGUST

# LUCKY DOG ACES IDA SPOT INSPECTION

On August 8<sup>th</sup>, the Illinois Department of Agriculture performed a surprise inspection at Lucky Dog. We are proud to say we received the highest marks in all categories, including, cleanliness, ventilation, odor, appropriate staff, etc. a copy is posted in the office.

### **GROOMING TIDBITS**

We continue to groom and bathe daily. Of course we ask you make a reservation for your pooch, but ala carte services are available if the groomer is in house. Ala carte services include, nail clipping, ear cleaning, teeth brushing/cleaning, de-shedding (furminate), anal glands, etc. If you think you'd like any of these done, just ask if grooming will be in. If so, you're in luck. Also, if you'd like to tip the groomer, please do so in cash. Our cc system is set for 1 time charges only, there is no line for adding tips. Thanks for understanding.

# **REFERAL PROGRAM**

Referrals are extremely important to us and we thank you all for the many we have received. From now on, any new customers for daycare, boarding or grooming, that <u>mention your name as a</u> <u>referral</u>, we will add a 10.00 credit to your account to be used for any future Lucky Dog service. Again, thanks to all.

### FROM THE OWNERS

Thank you to all the generous donations for the Peanut Shelter in Playa Del Carmen, Mx. We will see to it all items are delivered to a very grateful and deserving shelter in short time.

Colleen – Top Dog Jack – Big Dog

*"Scratch a dog and you'll find a permanent job" -* Fraklin P Jones